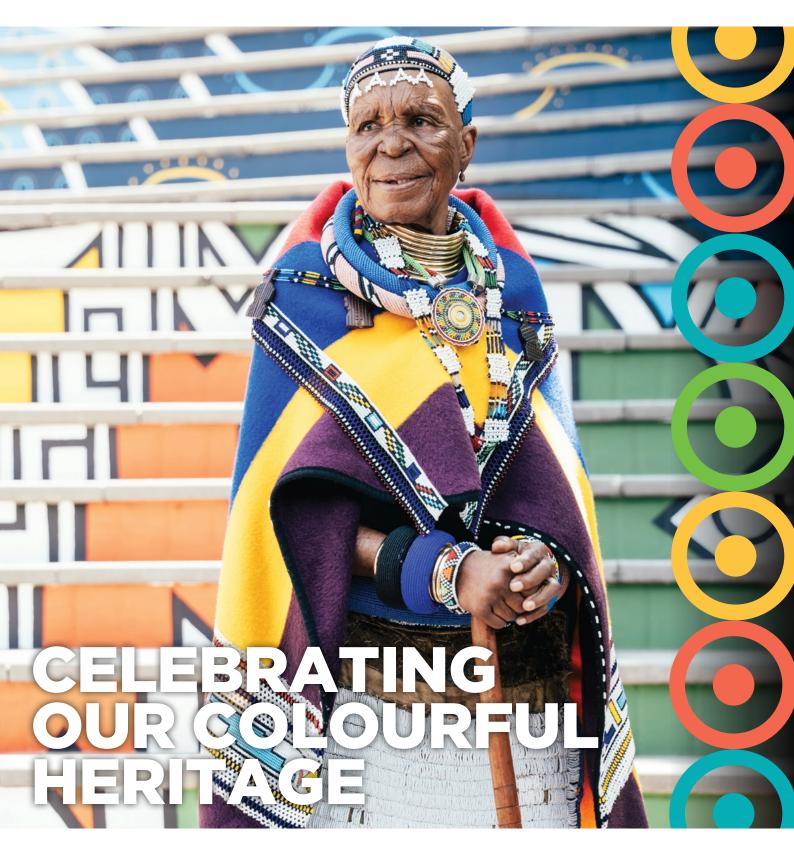


### ISSUE 12 | 2024 ISSUE 1 | 2025



Highlights of 2024 and looking ahead

Explore our new online Smart and Sustainable City page Mall of Africa: The premier beauty destination





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### NEWS

6

20

Welcome

Reflection and Growth: Recapping another successful year and a glimpse into the future

Celebrating our colourful Heritage

Navigating Sustainability

Waterfall City Contacts

### LIFESTYLE

Meet the Chef

Mall of Africa – SA's premier beauty retail destination

New in the Hood

Must Do

Woodmead Commercial Park: A Premier Hub for Retail and Warehousing Solutions

Restaurant Competition for Waterfall City Residents

### SECURITY

22

Waterfall City Security

25 Eye in the Sky

### GARDENING

**3**C

Sound principles for successful landscaping maintenance

### HEALTH



Netcare: Protecting lives

### FINANCE

42

PSG Wealth: How to create lasting wealth that spans generations

### TRAVEL

46

Summer holiday trends

### **HOME FRONT**

50

Waterfall City Home Service Providers and Classifieds

Waterfall City Resale Agent Panel

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# YEAR-END SAVINGS

NO BOND TRANSFER



**PROPERTIES**®

# Welcome!

e are excited to bring you this bumper edition of our magazine, designed to keep you informed right through December and into the new year.

It's filled with good reads and useful information, beginning with the cover story, honouring our African heritage in our architecture. Celebrated Ndebele artist Dr Esther Mahlangu, Skhumba La! Masango and other artists from the Mmabana Foundation, teamed up with Attacq to paint two staircases at Mall of Africa and the Novartis building with intricate Ndebele patterns, harmoniously interwoven with the unique visual language and motifs of Waterfall City. The unveiling ceremony was a memorable affair, you can read more in the featured piece.

As usual in the year-end edition, Waterfall City Management Company CEO, Willie Vos, looks back at some of the highlights of the past 12 months and reveals exciting plans for the future.

Meanwhile, Waterfall City's award-winning website has launched an interactive page tracking our smart city's sustainability efforts. All developments are built to be efficient, cost-effective and ecofriendly, and the new page demonstrates this in a colourful infographic. Check out the article for more information and visit the new page to explore the easy-to-navigate illustration.

On the development management side, we've tested some drone technology that will help our ground-based teams by boosting security, maintenance and environmental surveillance. Drones fitted with thermal cameras were able to accurately locate potential intruders at night, or alert us to suspicious-looking vehicles. Details of how drones might be used in Waterfall City are highlighted in this piece. Security is also a personal responsibility, so please read our column offering smart tips to keep safe over the festive season, when crime tends to rise.



Over at Mall of Africa, we feature their new Beauty Squad and all the beauty stores you can find, while our New in the Hood pages share details on new stores like Decathlon, Tommy Hilfiger and Gelato Mania<sup>®</sup>, a traditional gelateria (that's ice cream shop in Italian). You can also find out more about Woodmead Commercial Park, a strategic business and retail hub in Waterfall City that is home to a dynamic mix of tenants in various industries.

For fresh ideas of things to do over the holidays, our Must Do pages share some great suggestions including a DreamWorks activation for the little ones to look forward to. And if you are planning to try out some of the many amazing restaurants on offer in the City this season, be sure to visit Lupa Osteria in Waterfall Wilds. You can read up on their Chef in this month's Meet the Chef profile.

Another insightful piece shares expert advice from STM Landscaping on designing and caring for your gardens. Our Netcare feature is also full of tips in this issue, with a timely summer reminder about the risks of drowning and life-saving instructions.

Finally, the PSG Wealth gurus look at how to create lasting wealth to pass down for generations. More essential reading!

Happy holidays to our wonderful Waterfall City community.

Waterfall City Management Company

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**2023 – 718 Cayman GTS 4.0 PDK** Including Maintenance Plan, 3,850 km, GT Silver Metallic, Black & Crayon Leather, R2 015 000



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**2022 – 911 Carrera GTS PDK** Including Maintenance Plan, 26,800 km, Racing Yellow, Black Leather & Alcantara, R2 795 000



2022 – Cayenne GTS Coupé Tiptronic Including Maintenance Plan, 14,600 km, Carrara White Metallic, Black Leather, R2 195 000

# Recapping another successful year and a glimpse into the future

oon, 30,000 people will call Waterfall City their home. Its growth has been a remarkable success story, creating a thriving smart city so admired, safe and sustainable, that no one can imagine a better place to live, work, play, raise a family, or enjoy a comfortable retirement.

As a busy 2024 draws to a close, we asked Waterfall City Management Company's CEO, Willie Vos, to reflect on the year's achievements and guide us into the future.

#### Home sweet home

Construction on several residential estates has been completed or is entering the final stages. The scarcity of greenfield sites has made the market for resales extremely buoyant, with some upmarket houses selling for over R20 million in Country Estate. More modest homes are also changing hands for healthy sums, Vos says, confirming that buying into Waterfall City has been a sound investment, as well as a great lifestyle choice. But it's not too late to snap up new units in some of the developments. More apartments are being built at Munyaka, with the falling interest rate helping young people to create their first homes here, while The Polofields also has space available to build another 450 units.

#### All things retail

With the addition of new stores across the development's 10 shopping destinations, residents and visitors remain spoilt for choice. Over and above more international fashion brands opening stores in Mall of Africa, Waterfall Corner welcomed Gigi and MATH restaurants in 2024, while Gelato Mania<sup>®</sup> also just opened. Waterfall Wilds welcomed a fabulous new Asian-inspired restaurant, Jinsei, while Milky Lane opened in Polofields Crossing. There are plans for two more restaurants at Polofields Crossing in 2025, and possibly a hardware store too.





Jinsei restaurant





Waterfall City Mature Olympics



The Waterfall City Half Marathon



Waterfall City Half Marathon Male 21km winners



The Amazing Race Waterfall City



#### **Community spirit**

Whether you're a sportsman or the more sedentary type, there are always activities taking place in Waterfall City to keep you entertained and enhance the community spirit, and 2024 was no different. Bigscreen viewings of the Men's T20 Cricket World Cup, as well as celebrations for Halloween and Diwali, are just some of the events that brought the community together at Country and Village Estates.

"More social activities are being organised as our estates grow," says Vos. "One big success in 2024 was the Waterfall City Mature Olympics hosted by our two Mature Lifestyle Estates. A large team of volunteers arranged 25 games and sporting challenges to step up people's level of fitness and kindle new friendships. In addition to estate-specific events, we also hosted our 4th annual Waterfall City Half Marathon, with all 6,000 entries selling out well ahead of race day, while our inaugural Amazing Race Waterfall City event was another resounding success with 56 teams competing for the top spot."

Looking ahead, several padel courts are opening in various locations around the City soon, as this fun game grows in popularity.

#### Smart tech, smarter thinking

Waterfall City Management Company has put a lot of emphasis on technology in 2024 by gathering and integrating more information into its systems.

"You can't manage a site like this unless you have good data on literally anything and everything," Vos explains. "It's not personal data, it's metadata and looking at behavioural patterns, which helps us make more effective decisions and manage the development more efficiently on micro and macro levels.

Metadata has highlighted traffic patterns to show which roads are used the most, allowing better planning of regular maintenance. Analysing which traffic lights were

#### Waterfall City News

frequently hit by vehicles, highlighted some visibility problems, which were solved by painting extra chevrons. Accident data also highlighted three car crashes on the K101, prompting the installation of more cat's eyes and clearer road markings, Vos notes.

Water is another area where data insights can bring efficiencies. Smart meters can detect leaks before any major damage occurs, while individual residents who consult the app can spot anomalies in their own consumption. With smart electricity meters, they can also monitor the savings they achieve by switching off power-guzzling appliances.

"Things are a lot easier to control when they're visible, and there's a whole range of things we have discovered that you can do with metadata," Vos says. "It's not just smart technologies, it's about smart thinking.

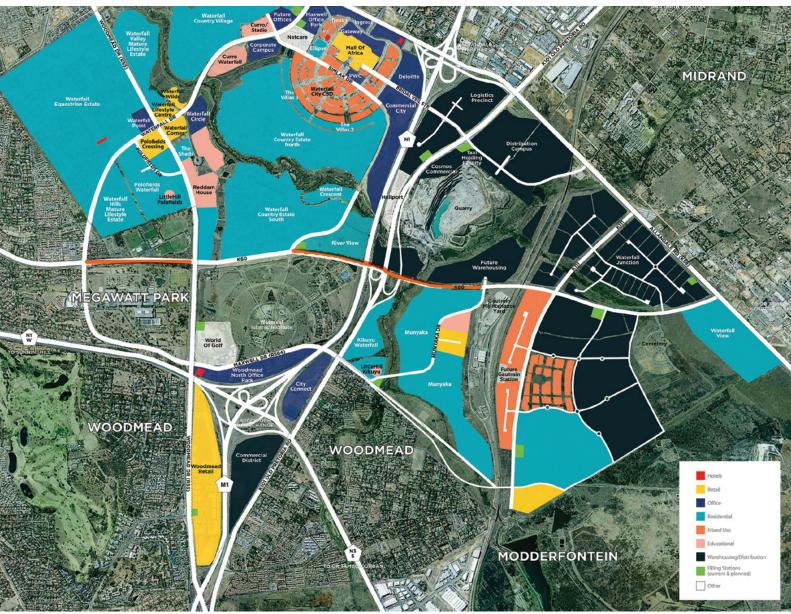
"Face recognition technology has been introduced for access control on every residential estate, and by the end of 2025,

80% of entrances should have smart visitor access too. That helps to keep out unwanted visitors and prevents abuse of the clubhouse facilities by people still on the system from the past," he says.

#### The long-awaited road

There has been a long-running delay in constructing the K60. "This is one of the priorities in 2025," Vos says. "The K60 has been on the radar for years, and we recently got confirmation to get the construction started in April or May 2025."

A dispute raised caused some challenges and delays, however with that complaint legally dismissed, work can begin. The road will provide a crucial link around the south of Waterfall Country Estate, past the Islamic Institute and Megawatt Park to the Gautrain station, with bridges to be built over the Jukskei River, the N1 and the K101. "Construction is expected to take at least three years, but once it's completed, it will change traffic patterns significantly," Vos notes.



Construction of the sections of the K60 marked in red is to commence in April or May 2025



#### Keeping tabs on crime

Security remains a key focus area for Waterfall City Management Company. "While we continue to focus on creating what can be considered a 'criminally unfriendly' area, it is impossible to be completely crime-free because the community is fully representative of society at large," says Vos. He urges residents to act responsibly in granting people access. "We can't manage this without the help of our residents," he says. "Although it's tempting to see Waterfall City as a self-contained bubble, we're not immune to political and economic problems affecting the country."

Waterfall City Management Company has also built strong links with the surrounding neighbourhoods and local authorities for the benefit of all. One project arising from this saw the upgrade of the Woodmead Retail area, which falls within Waterfall City's borders, by improving the roads, beautifying the landscaping, integrating its security cameras and software into the rest of Waterfall City's systems, and sharing patrol vehicles for economies of scale.



"We are working more and more with our neighbouring communities on security, cleanliness, infrastructure and maintenance," Vos says.



Nine of the antelope introduced to Waterfall City's greenbelt

#### The river and environment

A clear example of the need to cooperate with neighbouring communities and authorities is the Jukskei River. The litter trap does a remarkable job, but the volume of junk flowing downstream is endless.

The trap used to capture 50 to 80 cubic metres of litter a month, however in February 2024 alone it caught 500 cubic metres. Education and cleanup campaigns in the areas upstream are essential to mitigate this challenge that plays out in Waterfall City. "You can't deal with environmental aspects in isolation  you have to work with other developments, the wider city of Johannesburg and the province," Vos stresses.

Invasive plants and trees are another environmental issue being tackled across Waterfall City's 300 hectares of greenbelts. Facilities Management teams have made good progress in eradicating invasive species, however, sometimes get criticised for using chemical pesticides. Vos emphasises that the weed killers they use are environmentally friendly, and that there is no other solution when they simply don't have the manpower to pull up every weed by hand.

As part of Waterfall City's commitment to preserving and enhancing its grassland ecology, more native buck species were introduced into the development – two Steenbok and two Common Duiker (a breeding pair of each).

Furthermore, a digital 2024 update to the *Waterfall City Field Guide* was also produced, highlighting the additional species of wildlife that have been identified on the various estates. The digital update is available to residents on the Waterfall City Community Portal.

#### Waterfall City News

#### **Golfing champions**

Golf has always been more than just a sport. For some people, it's a lifestyle, and for others, it's part of doing business. In recognition of that, Waterfall City now sponsors The Sunshine Tour's Waterfall City Tournament of Champions and recruited young golfer, Casandra Alexander, as a brand ambassador. Vos is delighted by how well both ventures are going.

The sponsorship, in partnership with the Sunshine Tour and Attacq, will continue for at least two more years, with the next edition of the nine-hole contest taking place at the Royal Johannesburg Golf Club in May 2025.

Meanwhile, Casandra is making a name for herself around the world. "We are supporting Casandra to help her become an international sports champion, and at the same time it gets our name out there too," says Vos. "Many international companies are deciding where to base their headquarters in Africa, and a lot of people in the golfing fraternity make very important decisions. The partnership with The Sunshine Tour helps to make people aware of Waterfall City, and it has already made a huge impact on the inquiries for office space."

# Fighting fires and more growth

The decision to open a fire station for the private firefighting company Fire Ops SA has paid off brilliantly in the past year. "There have been a few incidents where if it wasn't for them, there could have been far more serious damage," Vos says. "They're not just fighting fires; they also have a fleet of vehicles to help in other emergencies like car crashes."

The development's heliport has also proved a tremendous success, and an expansion next year will create space for more helicopters and increase its maintenance and servicing facilities.



Waterfall City Tournament of Champions 2024



Contract signing with our brand ambassador, Casandra Alexander



Having our own fire station on site has helped prevent serious damage in a few incidents



Phase 1 of Vantage Data Centers' campus





Finally, on the commercial side, Attacq is building more office space in the CBD and the second phase of the R15-billion Vantage Data Centers campus is underway.

#### **Global recognition**

Waterfall City continued its winning streak in 2024 by collecting more prestigious awards, earning global as well as local recognition. Chief among them were the Best International Mixed-use Architecture 2023-2024 and Best International Developer Website awards received at the African and International Property Awards in February 2024. More recently, the development attained the Best Masterplan South Africa 2024-2025 award at the African Property Awards and is now competing in the pan-African contest. Results will be announced in February 2025.

#### Space for future growth

Despite so much activity in 2024, there is still plenty of land that will only start to be developed over the next few years. "Once the K60 is completed, it will open up the eastern side for dramatic growth, with more job creation and more residential and commercial developments," says Vos. "There is still at least 400 hectares that we can develop."

In closing, Vos shared a few thoughts of his own. "Maybe I'm biased because I live and work here, but on a personal level, Waterfall City is fantastic. With over 29,000 people living here, there's always going to be someone unhappy about something. That's natural, and it sometimes does cause a little stress, but it's a privilege to live and work here. Everyone working together is making Waterfall City what it is, and I am honoured to be part of that. As we head into the holiday season, I would like to wish the Waterfall City community a happy and safe festive period. We look forward to continued growth in 2025. Here's to another great year ahead!"

#### Waterfall City Lifestyle

# MEET THE CHEF MARKUS BESTER Head Chef at Lupa Osteria, Waterfall Wilds

Ur latest Meet the Chef profile introduces you to the Head Chef of Lupa Osteria in Waterfall Wilds. Lupa Osteria is a traditional Italian restaurant known as 'your Rome away from home'. Chef Markus enjoys experimenting with new flavours and textures, making sure every dish he serves is the best of authentic Roman dining.

# **Q:** When did you decide to become a chef?

**A:** When I was 14. Creating, working and playing with different flavours is my passion. I try to evoke emotions with the food I make and love getting people to try something new that I've created.

#### Q: Did you study?

**A:** Yes, I studied at The Swiss Hotel School in Randburg, where I earned a Diploma in Hospitality Management.





Lupa's Spaghetti Bolognaise is Chef Markus' favourite dish to prepare on the Lupa Osteria menu.

**Q: Do you have any** accolades? A: Not yet, but I'm still young!

#### **Q: What is your cooking style? A:** Modern Italian cuisine with a twist.

# **Q: What is your inspiration for new recipes/dishes?**

**A:** I keep track of what is in season in Italy in summer, even though we are then in winter in South Africa. I like experimenting with new flavours and textures.

#### Q: What is your favourite dish to prepare on your current menu and why?

**A:** Lupa's Spaghetti Bolognaise. It sounds simple, but getting the ratios right between the cream, beef, pork and seasoning, is what makes it exciting, and then of course, cooking the pasta to a perfect al-dente.

# Q: What is your favourite home-cooked meal?

**A:** A hearty waterblommetjie bredie (stew).

# Q: In your opinion, what is the most underrated ingredient and why?

**A:** Fresh herbs. You get so much more flavour and fragrance from them compared to the dried variety, which elevates your dish to new levels.

#### Q: If you could cook with only three ingredients, what would they be?

A: Bread, cheese and hickory ham.

# **Q:** What is one kitchen tool or appliance you cannot function without?

A: A spoon.



#### Q: If money were no object, what kitchen appliances would you invest in?

**A:** A self-cleaning oven! They are huge time savers.

#### Q: Who is your chef idol and which chefs do you follow on social media?

**A:** Gordon Ramsay, by far. I follow him, Jamie Oliver and a few others on social media.

# **Q:** If you could prepare a meal for one celebrity, who would it be, and what would you serve?

**A:** Gordon Ramsay. I would serve him our Cremino al Cioccolato, as no other dessert can top that. It is inspired by a classic Italian chocolate candy and is made with layers of Nutella<sup>®</sup>, crème brûlée, smashed Nuttikrust<sup>®</sup> biscuits, indulgent double toffee Gelato and Italian meringue.

# Q: What do you think of cooking shows? Do you have a favourite?

**A:** I like watching cooking shows but find most of them pretentious in terms of the dishes they cook. I enjoy watching *Hell's Kitchen*. Q: What is your favourite South African dish to eat? A: That is an easy one, Bobotie.

Q: What will we always find in your fridge? A: Condensed milk.

**Q: If you could choose your last meal, what would it be? A:** Condensed milk popcorn.

# Q: What fast food is your secret indulgence?

**A:** A King Steers burger and chips.

**Q: Pro or anti air fryers? A:** 100% pro. They make life easier.

**Q: If you weren't a chef, what would you be? A:** A teacher.

# **Q:** Any advice you would like to share with budding chefs?

**A:** Have fun, invent and let your creativity run wild. You never know what may work!



Chef Markus would like to make Cremino al Cioccolato – a dessert inspired by a classic Italian chocolate candy – for Gordon Ramsay.

Visit Lupa Osteria for an authentic Roman dining experience with the most beautiful view, and enjoy the best of Italian cuisine.

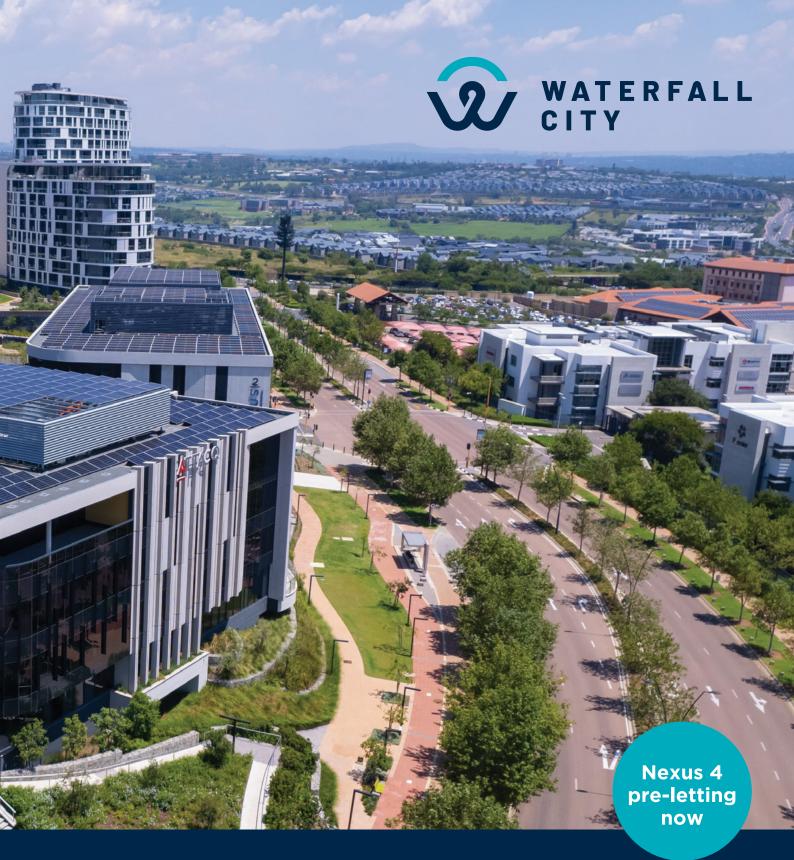
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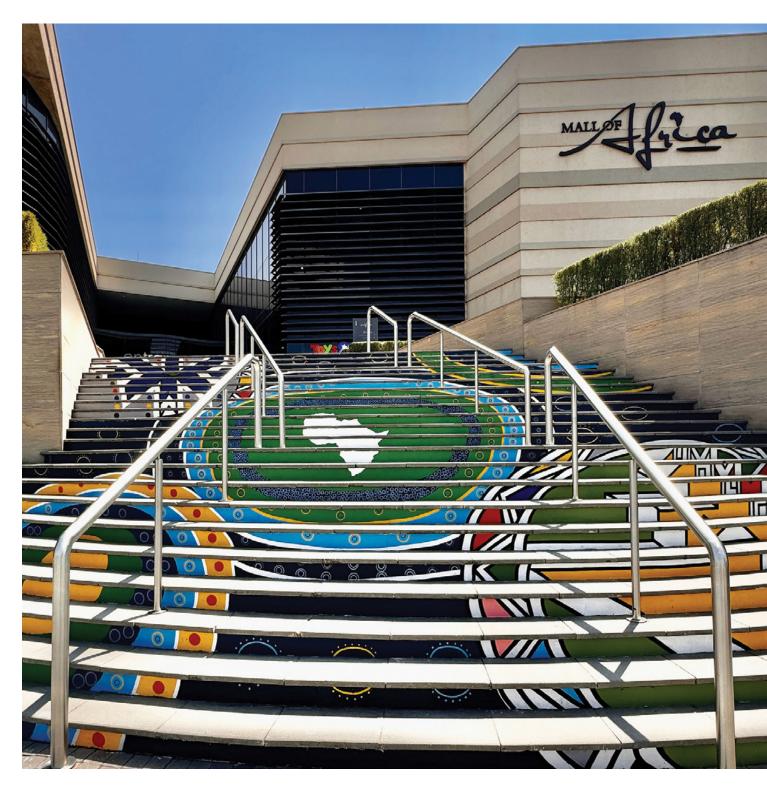
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# CELEBRATING OUR COLOURFUL HERITAGE with Dr Esther Mahlangu





vibrant new chapter in South Africa's artistic heritage recently unfolded in the heart of Waterfall City, where modern architecture meets the expansive African sky. Amidst the hustle of urban life, Mall of Africa became the canvas for a remarkable fusion of tradition and innovation, celebrating one of the nation's most esteemed artists, Dr Esther Mahlangu.

In September, as the country celebrated our collective heritage, Attacq, a strategic development partner of Waterfall City, orchestrated an event that resonated deeply with the essence of our South African identity. The unveiling of two stunning art installations - bold, intricate Ndebele designs adorning grand staircases - brought a burst of colour and culture to the city's sleek landscape. These masterpieces, crafted by Skhumba La! Masango and artists from the Mmabana Foundation, now grace the steps leading into Mall of Africa at entrance 12 as well as the steps of the Novartis building, symbolising a bridge between our past and the future.

The atmosphere at Mall of Africa's Crystal Court during the unveiling was profoundly moving. Dr Mahlangu's



Dr Esther Mahlangu

presence infused the event with a sense of history and continuity. As the Mpilisweni Math, Science and ICT School Choir filled the air with their harmonious rendition of our anthem *Nkosi Sikelel' iAfrika*, emotions ran high, and many attendees were visibly moved by the sense of unity felt in the moment.

Jackie van Niekerk, CEO of Attacq, encapsulated the significance of the occasion: "This art installation is more than a celebration of our roots. It is a tribute to our spirit of collaboration, innovation and culture." The staircases themselves are more than functional structures. They are narratives embraced in colour and form. The intricate geometric patterns, characteristic of Ndebele art, are executed with such precision that they almost defy belief, especially knowing they were painted freehand with brushes made from chicken feathers. These designs are not merely decorative. They are a language, a visual expression of stories passed down through generations.

We invite you to visit and experience this vibrant marriage of art and innovation for yourself. Walk the steps adorned with intricate Ndebele patterns, harmoniously interwoven with the unique visual language and motifs of Waterfall City. As you walk past the bottom of the stairs at Mall of Africa's entrance 12, the depiction of the African continent moves, transforms and falls exactly into place as if in motion, following you in animation as you stroll.

Central to bringing this vision to life was Skhumba La! Masango, under Dr Mahlangu's mentorship. Masango is a dedicated artist who has become a custodian of Ndebele art. His commitment was profound, fasting for 10 days during the creation of the

#### Waterfall City News

installations as a mark of respect and spiritual dedication to his craft. This level of devotion speaks volumes about the depth of connection between artist, culture and community. Waterfall City's commitment to enhancing community within our lifestyle and experience hubs is evident in such projects. By integrating art into public spaces, we aim to create



environments that not only please the eye but also nourish the soul. The collaboration with these students reflects a broader vision to celebrate South Africa's diverse cultures and to provide platforms where they can flourish within a modern context.

With its contemporary design, Waterfall City might seem an unlikely backdrop for such a rich display of traditional art. Yet, it's precisely this juxtaposition that makes the installations so impactful. These paintings serve as a reminder that progress does not necessitate the abandonment of heritage. Instead, they demonstrate how embracing our roots can enhance and inform the spaces we inhabit today.

For those who wander the steps adorned with these captivating patterns, there's a tangible connection to something greater: A shared history, a collective identity, a celebration of diversity. The art invites admiration and reflection on the stories and traditions that shape our society.





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# **NAVIGATING SUSTAINABILITY** Waterfall City website launches interactive Smart and Sustainable City page

A City of Care, sustainability has always been at the forefront of Waterfall City's vision and now, with the launch of this page, visitors to the website can enjoy engaging with an easy to navigate, yet insightful illustration that provides a comprehensive overview of Waterfall City's sustainability efforts.

Sustainability flows through every aspect of urban living in this smart city. All developments, be it commercial, logistics or

residential, have been built to be efficient, cost-effective and eco-friendly. From indigenous landscaping, water-wise plants, waste management strategies and using alternative energy sources, to rainwater harvesting systems, and 31 green-rated buildings in the CBD, Waterfall City aims to keep its carbon footprint small, air pollution low and energy efficiency high.

The new Smart and Sustainable City page demonstrates all this with a creative, fun and colourful infographic. A navigation bar on the left details information on the six pillars of green living in Waterfall City, which include: Water, Energy, Waste, Safety, Connectivity, and Transport Infrastructure. Interactive icons,





representative of each pillar, have been placed in certain areas on the infographic map and these help the reader to navigate throughout the journey. All you need to do is click on the 'Start the eco-adventure' button and begin.

The starting point is the water pillar, characterised by a blue waterdrop icon. The first pop-up box of this section shares insights about the Jukskei River. By clicking 'next' within the pop-up, you will be taken on an interactive trip that details all the water-focused practices at Waterfall City. The same journey continues across all the other pillars, each leading the viewer along the relevant route of the map, providing detailed explanations.

This intuitive navigation system allows you to explore specific areas of interest easily, ensuring a user-friendly experience with its seamless transitions between the pillars. An added touch includes a few animated elements like buck moving, fish swimming and clouds drifting. You will also see an animated character walking in the CBD, and one biking along the river. Commenting on the new Smart and Sustainable City page, Ruan Spies, Environmental Manager of Waterfall City Management Company said, "The goal is to create an informative, yet visually appealing tool that communicates Waterfall City's commitment and showcases the many impactful initiatives completed thus far. The page is captivating, fun and interesting – a true reflection of our wonderful smart city and we hope you enjoy exploring it."

Lourens Du Toit, Head of Sustainability at Attacq added, "The launch of this infographic reflects our commitment to using digital innovation to drive our approach to smart, safe, and sustainable spaces. This tool enables us to share our progress interactively, in alignment with our urban design and landscaping frameworks, and to engage our community."

Visit the new page to check out this infographic today at https://waterfallcity.co.za/sustainability/



# WATERFALL CITY SECURITY "Your safety is our priority"

aterfall City is dedicated to creating a safe and secure environment for residents, visitors, and employees alike. But, as with any bustling community, remaining crime-aware is essential. To help you stay one step ahead, here are some smart tips to keep safety in focus every day, but especially over the holidays, when crime is rife. Stay alert, stay safe, and enjoy all that Waterfall City has to offer!

"The festive season is upon us and while it is a time of year that many look forward to, unfortunately, it is also an opportune time for criminals," says Waterfall City's Security Manager, Shawn Benningfield. "Read our guidelines to support your efforts in staying vigilant and safe while you enjoy the holiday period. We also encourage you to keep our list of important contacts handy in case of an emergency."



#### When driving

- Keep all doors locked and windows closed.
- Store any valuables out of sight.
- Park in well-lit, populated areas.
- Avoid picking up strangers.
- Choose direct routes and stick to well-travelled roads.
- Ensure your car is well-maintained.
- Carry a functioning spare tyre, jack, and wheel wrench.

#### While walking

- Stay aware of your surroundings and make eye contact with people around you.
- Avoid isolated or dimly lit areas.

- Walk confidently, projecting authority over your environment.
- Walk with a friend if possible.
- Carry minimal cash and valuables.
- Whenever possible, walk facing
- oncoming traffic.



# When exercising outside gated grounds

- Take a companion along or alert someone that you are going for a jog/ bike ride and when to expect you back.
- Change up your route each time for variety.
- Avoid secluded areas, especially at night.
- Don't get distracted by devices or headphones - stay alert at all times.





# When using your phone or the internet

- Never give out personal information to strangers or "wrong number" callers.
- Avoid sharing your home address or any personal details.
- Hang up on unknown or obscene callers.
- Report threatening calls to the police.
- Only click links from trusted sources.
- Use strong, unique passwords and change them periodically.
- Secure your home Wi-Fi network.
- Be mindful of what you share on social media.
- Secure cell phones.
- Download apps and files only from reputable sources.

#### Did you know?

Waterfall City's integrated public security system includes access control at every residential estate, business park, logistics precinct and major retail centres, as well as a surveillance and reaction service supported by a stateof-the-art central management office. Additional measures include 24-hour patrolled security and 1,600 CCTV cameras throughout Waterfall City, of which more than 200 have number plate recognition abilities. In the CBD, 400 cameras with facial recognition capabilities, panic buttons every 200m and street lighting on back-up power in case of outages, ensure peace of mind for everyone.

# General safety rules in public places

- Approach your car with keys ready in your hand.
- If you feel unsafe or notice anything suspicious, go to a safe location immediately.
- Be aware of pickpockets. Keep your wallet and/or phone in a front pocket or better yet, inside a secure jacket pocket, especially in crowded elevators or when walking through a crowd.
- Hold your handbag securely; avoid leaving it unattended (e.g., in a shopping trolley).



#### Car safety

SAPS Midrand reveals that theft out of motor vehicles is a regular crime in the Midrand area. This means your car and its contents are the target. To keep your vehicle and your possessions safe SAPS advises:

• Do not leave valuables in your vehicle when parking, not even for 5 minutes.

#### Important contacts to keep on hand:

-	
Waterfall City Security Manager, Shawn Benningfield	076 144 8197
• Crime Stop	086 001 0111
South African Police Service (SAPS) Emergency Number	10111
SAPS Midrand	011 347 1600
Stop Gender Violence Helpline	0800 150 150
• Fire Ops Waterfall City	083 622 6026
Ambulance/Netcare 911	082 911
Waterfall City Netcare 911 Emergency Medical Services	010 209 8365
Midrand Trauma Support	076 979 9017

#### \*A full list of other important emergency numbers can be found on the Waterfall City contacts page within this magazine.

Resources:

https://pendletonor.gov/police/page/crime-prevention-tips-personal-safety-and-security https://www.facebook.com/groups/sapsmidrand/

This goes for parking at your home as well. Would-be thieves often watch cars.

- Always double-check that your vehicle is locked, including the boot. Car jamming is real.
- Be observant of people hanging around, and if you see something or someone suspicious, report it.
- If you do leave a laptop in your motor vehicle, make sure it is shut down and Bluetooth is off, as criminals can locate Bluetooth devices via a cell phone. Do not leave it visible from the outside.



# Extra holiday safety precautions

- Secure your home ensure all doors are locked and windows are closed.
- Put security lights on timers.
- Inform a neighbour of your trip and give them a set of keys in case of an emergency.



# SOPHISTICATED WORLD OF OUTDOOR BLINDS



A palette filled with natural elements, inspired by the African veld, enhancing a sense of balance by creating a calm and relaxing space.





#### FIND A BLIND PROFESSIONAL IN YOUR AREA:

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Pretoria Lifestyle Blinds and Curtains: Picture Perfect Interior Solutions: Matheo Blinds & Awnings:	012 653 1605 012 660 1184 012 991 5767
<b>Polokwane</b> Victorius Flooring and Blinds:	015 296 1823
Northern Limpopo Newton & Strever:	064 860 3079

<b>Gqeberha</b> PC Agencies:	041 581 3710
Durban and Umhlanga Aesthetics Shutters & Blinds:	031 303 2364
Ballito Blinds All of Them:	032 946 3614
Richards Bay Blackhorn Curtains and Blinds:	035 001 0394
<b>Knysna</b> Milk & Honey:	044 008 5020
Bloemfontein Ralph Blinds:	072 700 4337
Cape Town Onevision Systems:	072 482 2912
Total Blind Designs:	021 447 9062

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# EYE IN THE SKY Taking security, maintenance and environmental monitoring to new heights

aterfall City has embarked on a journey to investigate incorporating drone technology into its management of the City. While security solutions provider Fidelity already use drones for security in Waterfall City, the development recently completed a successful fourday proof of concept (POC) project with Integrated Aerial Systems (IAS), an industry leader in drone solutions since 2016. The aim of this POC was to look at a more encompassing use of drones in the area, showcasing the vast potential of drones for further security measures, environmental monitoring, and operational efficiency.

# Bringing a new dimension to security

The POC project, conducted during the day and night, revealed how drones can seamlessly integrate with ground-based security teams to boost surveillance across Waterfall City's sprawling development. IAS drones flew multiple missions, covering extensive ground and inspecting security perimeters with precision. By equipping these drones with advanced thermal cameras, the team was able to locate potential intruders during nighttime simulations with unprecedented accuracy. The drones,



Drone surveillance across Waterfall City

able to quickly detect heat signatures from humans and animals, as well as flag suspicious-looking vehicles, provided critical real-time information to ground security, drastically reducing response times.

The drones also came equipped with encrypted live-streaming capabilities, enabling Waterfall City's security to monitor activity from anywhere. This live feed improved situational awareness, allowing ground teams to react swiftly and with enhanced coordination. With the aerial advantage, they could cover larger areas faster and more efficiently than traditional foot patrols, making it significantly more challenging for intruders to evade detection.



Drones with advanced thermal cameras during nighttime simulations

#### A new tool for maintenance and environmental monitoring

Beyond security, the drones were put to work to identify infrastructure and environmental issues that can impact the quality of life and sustainability in Waterfall City. Throughout the time period, the drones inspected property damage and monitored areas prone to overgrown vegetation. The IAS drones also contributed to important environmental surveys, illegal dumping in the Jukskei River, sewage leaks, and rainfall-induced soil erosion. A 3D model and survey are created by inhouse experts using the captured highresolution images and data to create a "baseline" for erosion across the development, allowing Waterfall City to monitor and manage environmental degradation over time.

With each flight, IAS drones collected data on topography, temperature, and soil erosion, which specialists analysed using AI technology to create detailed reports. The valuable insights gained from these reports will help estate management make informed decisions and prioritise maintenance and environmental protection.

# Addressing privacy and safety concerns

Introducing drones into a residential area requires sensitivity around privacy and safety. IAS works closely with the Civil Aviation Authority (CAA) to ensure full compliance with airspace regulations. To maintain privacy, drone pilots adhere to strict altitude and location guidelines, particularly over residential areas. All data collected is securely stored and handled in accordance with the Protection of Personal Information (POPI) Act.

To foster transparency, Waterfall City will appropriately communicate with residents whenever future drone activity takes place that may affect them. Knowing that drones are there to enhance security and safety has led to high levels of community support.



Drone over Munyaka Lagoon



Drones can quickly detect and flag suspicious-looking vehicles and illegal parking



Drones are used to integrate with ground-based security teams

As IAS notes, having an "eye in the sky" contributes to peace of mind for residents, particularly at night when drones become a silent deterrent to potential crime.

#### Looking to the future

IAS is exploring a "drone-in-a-box" solution, an autonomous system that would allow drones to launch, follow pre-set patrol routes, and return to a charging station on their own. This solution, along with the potential to track and tag intruders at the request of security guards, is already used in some estates in the country and could be another way to approach security in Waterfall City.

# A new era of surveillance and sustainability

With drones capable of covering substantial areas, silently collecting data, and enhancing both safety and environmental stewardship, Waterfall City hopes to set a new standard for estate management. With its deep expertise in drone applications and compliance, IAS has proven that drones are a valuable security tool and a critical component of responsible and proactive estate management.









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# SOUND PRINCIPLES for successful landscaping maintenance

By Emile Bolton, STM Landscaping



A dense, fully established garden with year-round flowering time and definition in colour.

residential landscape is so much more than just your lawn. Landscaping connects your home with the environment, creates a welcoming ambience, elevates the magnetic curb appeal or backyard oasis, supports air-cleaning plant life and forms a habitat for birds and pollinators. In addition, maintaining a landscape assists in increasing the value of your home.

For many discerning homeowners, landscape maintenance is not just about keeping the grass green during the summer months but also about proactively caring for the health, beauty, and longevity of your landscape as a whole. If this sounds like you, you likely prefer to partner with a landscaping professional to ensure everything is taken care

Aquatic plant species also require attention to stay healthy.

of, and your landscape is lush, healthy, and green for many years to come.

Landscaping is a creative process, and creativity differs from one person to the next. Rock features, aquatic designs, wild grasses, succulents, and formal or informal creations, all have a place and require maintenance in their respective ways. From regular care to seasonal to-dos, landscape maintenance involves a variety of tasks. Many of these tasks should fall to a professional, such as pruning, fertilisation, and sprinkler audits.

# The six non-negotiable principles to ensure success: **1. Plant health**

Once you have plants in the ground, the work isn't done.



Spring treatments are aggressive practices to ensure plant health.



Four weeks after spring treatments.



Maintaining plant health is about preventing diseases and pests and taking action if you notice anything "off." Brown or yellow leaves (chlorosis), dry patches in your lawn, or other signs of poor plant health could come from various issues. Sometimes, yellowing leaves are simply a natural part of the end of the annual life cycle.

Other times, it may be a sign of insufficient nutrients, lack of moisture, the presence of insects, disease, overwatering or lack of sun. Unfortunately, in our industry, Google can only give you a vague answer on troubleshooting. It is best to get guidance from a professional at least 2 to 3 times a year, especially in Gauteng where there are drastic changes in seasons.

#### 2. A seasonal maintenance plan

Cultural practices (dethatching, scarifying etc.) are best scheduled for either autumn or spring. Perennials should be cut back for healthy new growth, but some are better to prune during autumn, and others in the springtime. Autumn is ideal for cutting back overgrowth – it's a good time to maintain the shape and health of many shrubs, wild grasses, and trees. You can prune other flowering and ornamental plants when spring arrives to support new, tidy growth. In essence, these more aggressive treatments are the backbone to ensure long-term success.

#### 3. Tree care

If your landscape includes trees, it's essential to care for them to ensure their longevity, health, and natural beauty. Trees are expensive and take quite a while to mature – an investment of money and time. Maintaining your trees is a worthy use of both. The springtime is ideal for spraying trees with a broadspectrum insecticide, which covers any insects and their eggs that may be waiting for warmer weather to hatch.

Spring is also a great season to prune shrubs or trees in anticipation of summer growth. Try and calculate the timing closer to a more consistent rain period. When trees are properly cared for, it helps them live longer, get better exposure to sunlight, add value to your property, and even prevent injuries or property damage from the potential of falling tree limbs.

#### 4. Do an irrigation audit in winter

Auditing your sprinklers or irrigation system is a proactive way to maintain your landscaping. It ensures you're watering your lawn efficiently, which can help save money, conserve water, and care for the health of your plants. Once brown spots have begun to form in your lawn due to a misfiring or poorly aimed sprinkler, it can be challenging to bring it back to health.

#### 5. Fertiliser applications

Fertiliser keeps a lawn green, healthy, and resistant to weeds and pests – but fertilisation isn't just for grass. It's important to care for trees, shrubs, and flowers by introducing nutrients that support both growth and health.



A stunning garden that has had consistent watering throughout the year. Groundcover and rocks are an example of creative landscaping.

Regarding turf fertilisers, avoid high nitrogen fertilisers, as they are known as fast explosive growth and fast leaching fertilisers. A more balanced fertiliser i.e. 12:10:12 is advised for Gauteng.

How often you fertilise will depend on the type of grass in your lawn. While October and February applications are great for summer, autumn is, in general, a great time to fertilise because it's the season when lawns naturally begin storing nutrients in preparation for colder weather.

#### 6. Keep on top of landscape maintenance

This is our most important tip! No matter what kind of seasonal or ongoing maintenance your lawn, garden, and landscape may need, it's ideal to stay on top of things before issues arise. Maintenance care for all types of landscapes is important for fostering the health, beauty, and functionality of your outdoor living spaces.



The goal is to ensure you and your loved ones enjoy your landscape – whether you're braaiing, gathering around a firepit, playing sports on the lawn, or just creating memories together, surrounded by nature.

# MALL OF AFRICA SHINES as South Africa's premiere beauty retail destination

nown for delivering a world-class shopping experience with 300 stores, Mall of Africa offers a carefully curated selection of top local and international brands. Now the centre has taken its dedication to beauty even further, with a unique focus on providing the most sought-after cosmetics, hair, body, fragrance and skincare brands from across the globe.



#### Luxury beauty and fragrance stores

At the forefront of the beauty retail experience is **ARC**, renowned for its outstanding customer service and vibrant atmosphere. ARC at Mall of Africa distinguishes itself with exclusive access to cherished brands such as Huda Beauty, Anastasia Beverly Hills (ABH), "Versace Atelier", Replica by Maison Margiela Paris, Kilian, Loewe, and Atkinson. Additionally, the store's expertise in fragrance and artistry-driven makeup makes it a standout choice for beauty lovers.



32 Waterfall City Issue 12 • 2024/Issue 1 • 2025

#### Specialty hair care and wigs

Mall of Africa is home to leading hair stockists such as Hair City, offering Johannesburg's most extensive collection of wigs, complemented by free unlimited fittings. Hair Majesty adds a touch of opulence with its flagship Palace store, providing premium-quality wigs, expert installations, bespoke treatments, and limited-edition styles unavailable online.



#### Innovative beauty concepts

The Mall offers South Africa's first **Beauty on TAPP** flagship store, where customers can explore a wide selection of skincare and hair care products, including the coveted Pastry skincare line and an exclusive range of Korean beauty items.

#### Indulgent skincare and body treatments

Famous for their high standards and personal touch, **Sorbet** and **Sorbet Dry Bar** offers an array of advanced skin treatments, including microneedling, chemical peels, and red-light therapy. The salon also specialises in waxing, permanent hair removal, and beauty services like threading, lash extensions and brow lamination.







For those seeking artisanal skincare, **SKINS** offers a curated selection of beauty brands from around the world, accompanied by personalised consultations with skin experts. Visitors are encouraged to browse leisurely, enjoying a glass of champagne or coffee while discovering sustainable and innovative beauty products.



#### Ambiance and exclusive retail experiences

LUSH, known for its handmade cosmetics, distinct store ambience and top-tier customer service, has introduced a new concept at Mall of Africa. Its unique focus on hair care and engagement with local shoppers through the "Local Lushies" Instagram page makes this store a destination with a dedicated following of enthusiasts who are kept abreast of the brand's unique innovations.

**The Body Shop** provides a trusted selection of skincare products along with expert guidance to help customers build personalised routines.

**Clicks** stands out as the go-to pharmacy store for international skincare brands like Ren, La Roche-Posay, and CeraVe, offering unmatched product variety and knowledgeable beauty therapists on-site.

Meanwhile, **Dermalogica** draws on decades of expertise to deliver customised skincare solutions designed to promote lifelong skin health.

Woolworths enhances the retail offering with its



Mall of Africa Beauty Squad: Nabeela Jamal, Thameenah Saint, Dr Karishma Ramdev and Lungile Thabethe

# Supporting beauty enthusiasts through creative collaborations

In addition to its extraordinary selection, Mall of Africa has partnered with prominent social media content creators to help shoppers navigate the dynamic world of beauty. These personalities, who are collectively being dubbed the "Mall of Africa Beauty Squad" include Thameenah Saint, Dr Karishma Ramdev, Lungile Thabethe, and Nabeela Jamal (Belle Artistry). They will be sharing their expertise on their social platforms over the coming months, to guide and inspire shoppers on their beauty journeys.

beauty section, which combines local and international bestsellers, with its own W Beauty line. Known for being 100% vegan and cruelty-free, the W Beauty range has earned Woolworths widespread acclaim for its commitment to sustainability and ethical practices.

With its exceptional portfolio of brands and innovative collaborations, Mall of Africa has solidified its position as the premiere destination for beauty retail in South Africa.

For regular updates, exciting promotions and new additions to Mall of Africa's beauty lineup, follow: Instagram: @\_themallofafrica Facebook: Mall of Africa Website: www.mallofafrica.co.za

#### Waterfall City Lifestyle

# NEW IN THE HOOD

ports enthusiasts will be delighted to know that Decathlon has opened in Mall of Africa, bringing you the best in sporting products. Tommy Hilfiger has also opened a standalone branded luxury store in the mall, bringing more of their iconic offerings to shoppers. And for those with a sweet tooth, the new Gelato Mania<sup>®</sup> at Waterfall Corner is a must try!

### **DECATHLON**



#### Decathlon

French brand Decathlon has grown its South African presence with a new first-of-its-kind store at Mall of Africa. The store launch aligns with Decathlon's vision to create a safe, inclusive and accessible space for all types of sports enthusiasts to explore and enrich their lives with the right sporting gear and experiences. This store is the first in the country to embody Decathlon's refreshing new global purpose - 'Move People Through the Wonders of Sport.' As part of this evolution, Decathlon has showcased its dynamic and forwardlooking identity and the new "orbit" logo in South Africa.

Founded in 1976, Decathlon is a global leader in sports retail with over 1,700 stores across 70 countries. The brand is dedicated to moving people with the wonders of sport by offering a wide range of technical, high-quality sporting goods. With a mission aligned with promoting health and wellness in South Africa, Decathlon encourages individuals of all skill levels to engage in sports and lead active lifestyles.

Monique Steenekamp, Marketing and Communications Leader at Decathlon SA, shared her enthusiasm about the new store, "We are incredibly excited to open our new store at Mall of Africa. We aim to transform Decathlon South Africa's footprint with our new global concept and provide our customers with a unique in-store experience, from our sleek fixtures, and technical and interactive showrooms, to a vast selection of sportswear and equipment for every South African, from beginners to seasoned athletes.

"We are also thrilled to showcase our new global purpose of 'Move People Through the Wonders of Sport' with the opening of this store. Decathlon's striking new brand identity reflects our ambition while celebrating its past."

Spanning over 1,000 sqm, the store boasts an extensive selection with a special focus on South African favourites like hiking, swimming and padel. This store gives you access to more than 30 sports and over 2,000 products. Beyond its size and product range, a fresh design concept elevates the shopping experience with innovative layouts and interactive spaces.

Mall of Africa aligns with Decathlon's core values of community engagement, and in this spirit, Decathlon South Africa has introduced an exciting new membership programme that allows customers to earn points effortlessly. Points can be accumulated through in-store or online purchases, participating in weekly sports activities, attending Decathlon events,



and much more. These points can then be converted to vouchers that can be used for your in-store purchases.

The new Decathlon store is conveniently located on the ground floor, opposite H&M, and operates during regular mall trading hours.

For more information and to view the online offering visit https://www.decathlon.co.za/.

Shop 1109A, Mall of Africa Instagram: decathlon\_southafrica



#### **Gelato Mania®**

Gelato Mania<sup>®</sup> is a unique, family-run gelateria, that specialises in artisanal gelato (traditional homemade Italianstyle ice cream). Using an age-old recipe, Gelato Mania<sup>®</sup> offers taste sensations, which are refreshing bursts of exceptional flavours, leaving you craving more!

Offering the most flavours in one gelateria in South Africa, their top five gelato flavours include Chocomania, Mango Sorbet, Pino Pinguino, Salted Butter Caramel and Yoghurt Berry Crunch. Yum!

"Our newly opened store at Waterfall Corner has been such an exciting project for us," says the team. "With Gelato Mania<sup>®</sup> having started in Cape Town, our expansion into Johannesburg has been a dream come true."

The opening of Gelato Mania<sup>®</sup> in Waterfall Corner marks a new design for the brand, where they had the opportunity to work with renowned designer Giorgio Tatsakis of Atelier Giorgio.

The store design is inspired by the charm of southern Italy and the timeless elegance of Italian design from the 1960s. This influence shines through the terracotta and white floor tiling, a contemporary nod to the classic floors found in the old Italian villas and a true focal point of the space. Warm wall cladding further evokes the cozy ambience often felt across Europe. Suspended from the ceiling, red and white pinstripe canvas baffles conjure images of shaded terraces and leisurely afternoons under striped umbrellas – perfect for savouring a scoop (or two) of gelato.

To complete the look, curated décor elements transport visitors to an Italian town square. A central olive tree offers a natural focal point, while timber frames featuring Italian art and phrases, along with playful and organic objects,



#### **Tommy Hilfiger**

Tommy Hilfiger has unveiled its newest fashion destination at Mall of Africa, the ideal location for its latest luxury store. The new space features an elegant design finished off with clean lines and signature Tommy Hilfiger detailing, inspired by classic American interiors.

The store's grand opening was an affair to remember – an ode to heritage and timeless style. Attendees were treated to a first look at the new Summer '24 range – a collection of effortless and preppy looks with a modern twist. Key pieces include linen looks, chinos and





enhance its Mediterranean charm. Gelato Mania<sup>®</sup> Waterfall invites you into an Italian escape, blending old-world elegance with a fresh, contemporary feel.

"From our product offering to our store design, we want you to feel transported straight into a tiny, cobbled street in Italy, enjoying a cone of Pistachio gelato or indulging in our famous Belgian waffles or pancakes, bringing to life our promise – 'Memories you can taste'. Come in and experience our unique gelato."

Shop 23, Waterfall Corner Open 09h00 until late 072 536 0850

denims and signature Tommy Hilfiger T-shirts and polos for men, while the women's range features similar classics as well as chic dresses and blouses.

Tommy Hilfiger's journey began in 1985, and it is now a global brand with the iconic red, white and blue logo. There are ranges for men, women and kids, including luxury accessories like leather belts and bags. Experience the true essence of enduring, yet contemporary design, now at the Tommy Hilfiger store.

Shop 2115, Mall of Africa Instagram: @tommyhilfiger

## NEW YEAR'S EVE 024 in style R5,800 per person sharing includes:

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## BUFFET LUNCH Wednesday

25 December, 2024 Lunch served from 13h00 to 16h00.

Festive Buffet Lunch 2024 R970.00 per adult R560 per child under 12 years.

Includes Festive buffet menu, welcome drink PB Nomnganga MCC, entertainment by Henry Philemon Duo and Festive crackers.

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# **MUST DO**

The DreamWorks "Find the Fun" activation is returning to Mall of Africa this holiday, giving kids an opportunity to not only have loads of fun, but to also meet their favourite characters. Plus, you can enjoy our December Wellness Wednesdays offer and all things shopping at SOOK Mall of Africa. And don't forget to support the Waterfall City Cares blood donation drives. Happy holidays!



#### DreamWorks "Find the Fun"

Families have plenty to look forward to as the DreamWorks Channel is bringing the popular "Find the Fun" activation back to Mall of Africa.

The "Find the Fun" activation includes a play area for young visitors, where they can slide down the Trolls' rainbow slide, test their memory skills with the DreamWorks character memory game wall, jump on mini trampolines, have fun with a face cutout wall, bounce around a soft play area, or unleash their creativity in a colouring zone. Plus, those who participate in the interactive games could win spot prizes. Always a highlight, the event will feature live appearances from some beloved characters daily at 13:00. Meet-and-greet photo opportunities will feature Poppy from *Queen of the Trolls*, King Julien from *Madagascar*, Gabby from *Gabby's Dollhouse*, Po from *Kung Fu Panda* and the legendary cat, Puss in Boots.

The fun does not end there. This year, "Find the Fun" offers a custom-created treasure hunt trail specially designed for shoppers who enjoy exploring and solving clues.

You will also find a screening area where

kids can enjoy their favourite shows from the DreamWorks channel. The activation will be open daily from 11-24 December from 09:00 -18:00. There is no cost to enter the area, do the treasure hunt or meet the characters.

WATERFALL

#### "Find the Fun" Character Meet and Greet schedule, daily at 13:00:

- Wednesday 11 December Poppy
- Thursday 12 December King Julien
- Friday 13 December Puss in Boots
- Saturday 14 December Kung Fu Panda
- Sunday 15 December Gabby
- Monday 16 December Poppy
- Tuesday 17 December King Julien
- Wednesday 18 December Puss in Boots
- Thursday 19 December Kung Fu Panda
- Friday 20 December Gabby
- Saturday 21 December Poppy
- Sunday 22 December King Julien
- Monday 23 December Gabby
- Tuesday 24 December Kung Fu Panda

Mall of Africa Outside Spur 11-24 December

#### **Wellness Wednesdays**

Our last Wellness Wednesdays offer for the year is a fantastic double-month discount from Hair Majesty. Get 15% off on all wigs and 25% off on Mizani treatments on any Wednesday in December or January 2025. Now that's what we call perfect timing for the holidays!

Valid for one visit per person on any Wednesday in December 2024 and January 2025.

Hair Majesty Mall of Africa 010 020 8798



#### Waterfall City Lifestyle

#### Waterfall City Cares

The South African National Blood Service's (SANBS) blood stocks are still running critically low. Join our next Waterfall City blood donation drives and help to save lives. Every drop counts!

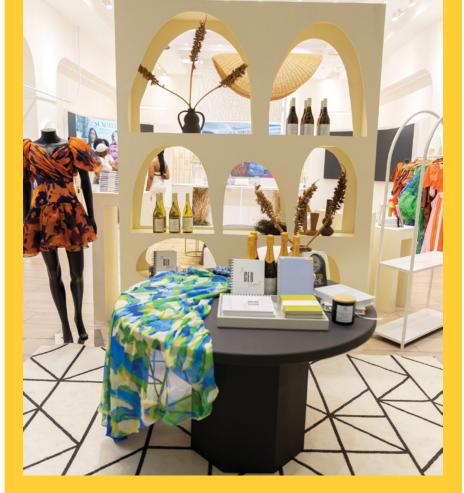
17, 22 & 31 December 10:00 - 16:00 Polofields Crossing Marquee next to WestPack



#### **Festive lunch sorted**

Cooking for the entire family is hard, so why not enjoy a festive feast without the fuss? Courtyard Hotel Waterfall City will once again be hosting their festive lunch on 25 December at 12:00. This annually sold-out, buffet-style lunch will offer a welcome drink, starters, the main feast and a delectable selection of sweets. There is one sitting so bookings are essential.

Cost is R695 per person Children under 12 have special rates Bookings can be made at: cywaterfall.fb@citylodgehotels.com



#### **SOOK Mall of Africa**

AWBRAND&Co is excited to return to SOOK Mall of Africa this festive season, a pop-up concept store showcasing incredible products from femalefounded businesses. The store features a curated selection of fashion, beauty, lifestyle, and homeware brands, providing a platform for female entrepreneurs to connect with shoppers, expand brand awareness, and celebrate the impact of women in business.

1-30 December SOOK Mall of Africa Shop no: 2117 010 596 1470







#### Holiday hosting made easy!

Enjoy a stress-free, festive feast with family and friends by ordering delicious, freshly prepared festive meals and platters from Superspar Polofields Crossing. Place your order today for a merry and memorable festive meal!

Superspar Polofields Crossing 010 055 3136 Request their menu on catering@superspar.co.za

#### **Mall of Africa Festive Trading Hours**

Starting Friday 6 December, the Mall will extend its trading hours for the holiday season. Whether you're searching for the perfect gift or enjoying the festive atmosphere, the stores will trade later to accommodate your holiday shopping needs. Don't miss out on the exclusive promotions, entertainment, and special events throughout this period.

Date	Day	Trading Hours
6 Dec	Friday	09:00 - 21:00
7 Dec	Saturday	09:00 - 21:00
8 Dec	Sunday	09:00 - 20:00
9 -14 Dec	Monday - Saturday	09:00 - 21:00
15 Dec	Sunday	09:00 - 21:00
16 Dec	Monday	09:00 - 21:00
17- 19 Dec	Tuesday - Thursday	09:00 - 21:00
20 Dec	Friday	09:00 - 22:00
21 Dec	Saturday	09:00 - 22:00
22 Dec	Sunday	09:00 - 21:00
23 Dec	Monday	09:00 - 22:00
24 Dec	Tuesday	09:00 - 18:00
25 Dec	Wednesday	Voluntary Trade
26 Dec	Thursday	09:00 - 20:00
27 - 30 Dec	Friday - Monday	09:00 - 20:00
31 Dec	Tuesday	09:00 - 18:00
1 Jan	Wednesday	09:00 - 14:00





# PROTECTING LIVES

rownings can happen at any time of year, but in South Africa, we see a marked increase during the warmer months," says Netcare 911 spokesperson Russel Meiring. "As summer draws near, it is crucial to remember that the risk of drowning tragically increases with hot weather, and drowning can occur anywhere. Constantly assessing potential risks around water, particularly where children are concerned, is therefore essential."

According to Meiring, the battle against drowning in South Africa is multifaceted, requiring a combination of education, technology and community engagement. "By taking proactive measures and fostering a culture of water safety, we can turn the tide on this preventable tragedy," he adds.

#### Water safety tips

- Never swim alone.
- Never swim in the sea, dams or rivers at night.
- Avoid swimming while under the influence of alcohol or other intoxicants.
- When near water, children must always be supervised by a responsible adult who is not distracted.
- Ensure that small children do not have access to pools, ponds, water features, baths, buckets of water or open toilets

   young children can drown in as little as 4cm of water.
- Ensure that your swimming pool is covered with a pool net or enclosed with an SABS-approved fence to

prevent children from accidentally falling into the water.

- At the beach, only swim in designated areas with lifeguards and don't swim far out.
- Remember, swimming in the sea is very different to swimming in a pool or dam, even for experienced swimmers.
- Only dive into a body of water if you can see what is below the surface, and always be sure to test the depth first.

## Immediate actions when a child falls into the water

Meiring says the first step is to get the child out of the water safely, using a suitable flotation device if necessary. "Perform a quick survey to check if the child is responsive and if they are breathing. If the child is breathing, place them on their side and call Netcare 911 on **082 911** or utilise the Netcare Application (App) for assistance.

"The emergency call and geolocation functions on the Netcare App assist in minimising response times by ensuring we have your precise location so the emergency vehicle can find you – even in remote areas or if the caller doesn't know the address. The Netcare App also includes a Netcare 911 60-second callback option and provides detailed resource tracking, allowing the user to follow the ambulance and/or response vehicles' route.

"If the child is unresponsive and not breathing, cardiopulmonary resuscitation (CPR) must be performed," he adds.

#### **CPR: Hands-only technique**

Commence hands-on CPR if the child is not showing signs of life. Place them on a firm, flat surface, kneel next to the child, place one hand in the centre of the chest and begin chest compressions. This should be done hard and fast. Continue hands-only CPR until help arrives or the child becomes responsive or shows signs of life, such as breathing or coughing.

#### CPR: Mouth-to-mouth is no longer the only way to administer CPR

Netcare 911's digitally enabled life-saving service puts callers phoning from the scene of a medical emergency face-toface with trained Netcare 911 emergency healthcare providers to demonstrate and guide them through the CPR technique until paramedics arrive.

"Few people are aware that CPR does not require mouth-to-mouth resuscitation, as recent findings show 'hands only' CPR can be as effective as the traditional technique involving giving the patient rescue breaths," says Shalen Ramduth, Netcare 911's operations director.

The American Heart Association now recommends that members of the public perform 'hands only' CPR using chest compressions alone if an adult collapses and they are not in a healthcare setting.

## Empowering lifesaving skills through telehealth

"Even if you have never done CPR before, Netcare 911's national





emergency operations centre (EOC) is putting life-saving skills into the hands of the public with this new, innovative application of telehealth video call technology," adds Ramduth.

When a caller reports an emergency requiring CPR to Netcare 911's EOC on **082 911**, the coordinator immediately initiates the video calling process by sending the caller a link via SMS to a live, secure video platform. The caller clicks on the link to connect with the Netcare 911 emergency care providers, enabling them to see and hear each other.

"A second qualified health provider, a registered nurse or paramedic, then demonstrates the relevant CPR technique for an adult, child or an infant on an appropriately sized mannequin representing the patient at our designated and specially equipped telehealth CPR station at our EOC. All the while, a case manager coaches the caller to copy their actions to perform CPR correctly on the patient at the scene.

"Thanks to the visual element of the two-way video link, the caller can more accurately follow the CPR technique required, while our 'CPR coach' provides informed and detailed feedback to the caller to guide their CPR efforts. "In this way, the caller can replicate the CPR actions, with the necessary depth and rate of chest compressions to keep the patient's blood circulating to their vital organs until professional help arrives on the scene," she says.

The video link also makes it possible for the EOC coordinators and healthcare practitioners to do a more detailed immediate assessment of the patient remotely, which can be significant for clinical decisionmaking and help in the coordination of resources to evacuate the patient using the most effective transport modality available.

## Building confidence to save lives

"Through this easy-to-use service, we hope more South Africans will gain the confidence to get involved and assist a person in need of lifesaving resuscitation. It is less daunting to attempt CPR if you can copy a professional's actions, and all the time, the caller is being encouraged and coached through every step to help ensure they are doing it correctly, even if the caller has had no prior training," Ramduth adds.

"This can buy precious time to save the heart and brain by keeping the blood supply moving around the patient's body until paramedics are on scene to take over, which can improve outcomes exponentially."

The Netcare 911 live video link telehealth service is provided through the secure Netcare VirtualCare platform, with all data encrypted to protect the caller, ensure patient privacy, and protect confidential information. Using the platform does not require downloading an app and is very userfriendly yet secure.

"In emergency medical situations, applying technology in this innovative way can help save many more lives and inspire more South Africans with the knowledge to lend a hand with 'hands only' CPR if needed," Ramduth says.

## A lifesaving commitment beyond summer

While summer months see a spike in drowning incidents due to increased water activities, it is crucial to remain vigilant year-round. Water safety should always be a priority, regardless of the season. By adhering to these safety tips and utilising the resources provided by Netcare 911, you can significantly reduce the risk of drowning and be prepared to respond effectively in any emergency.

"A few simple precautions can make for a less stressful experience around water, and Netcare 911 is here to assist you in any medical emergency, no matter the time of year," Meiring says.



Get the Netcare App now!

#### Waterfall City Finance

## HOW TO CREATE LASTING WEALTH that spans generations

By Haydn Johns, Head of PSG Life and PSG Invest, PSG Wealth

"Creating lasting, intergenerational wealth starts with a thorough and robust financial plan."



reating lasting wealth to pass down for generations to come can seem an overwhelming task. However, taking a stepby-step approach to understand and plan for the various considerations holistically helps to make it achievable.

#### Start with a plan

Creating lasting, intergenerational wealth starts with a thorough and robust financial plan. This includes (but isn't limited to) the following:

- Asset allocation planning. Ensuring that your asset classes and allocations match your risk tolerance and longterm goals is crucial to creating longterm wealth.
- **Retirement income planning.** You must build a sufficient asset base to draw an income in retirement. Being able to receive this income tax efficiently is a crucial consideration.
- **Estate planning.** Contemplate how your assets are protected and how they will be passed down to your



Haydn Johns, Head of PSG Life and PSG Invest

beneficiaries in a way that minimises estate costs and tax liabilities.

• **Tax efficiency.** Understand how to use tax legislation to your advantage and minimise tax liability.

## Choosing the right products for your needs

After establishing a financial plan that

includes the vital elements discussed above, matching these objectives with the correct product and service offering is essential. Below are some key considerations to weigh up when choosing a provider to help you implement your financial plan.

#### - Investment options

Consider whether your provider offers a range of investment funds that will provide consistent performance and help you realise your savings goals, considering that your needs may change over time.

A range of traditional single-manager unit trusts is a useful starting point, but as these funds are managed by a single fund manager (or management team), they may have shortcomings. Funds of funds are different in that they invest in various single-manager unit trust funds. As a result, investing in a fund of funds offers the following benefits: • Greater diversification across asset



classes, regions and investment styles

- Reduced risk because of this diversification
- A bigger team of dedicated asset allocation experts managing your funds
- Access to a broader investment
   universe

#### - Fees

It is tempting to simply look for the provider that offers the lowest fees, but there are other factors to think about too. For example, some platforms may offer fee structures that can be beneficial if you invest in multiple products. Some may have a fee offering that supports holistic family planning by offering fees based on the collective value of your family's assets, which may result in reduced administrative fees.

#### - Product range

You may wish to add to your product portfolio over time or consider investing in various products immediately. Check to see whether your provider has a diverse product offering to cater to your needs as they change over time.

For example, you may want to consider an investment vehicle that can be an alternative to banking investments if you are starting your savings journey. However, as time passes, you may also need to invest in a retirement fund and, later still, a living annuity. You should consider whether your chosen provider offers tax-efficient wrappers to limit your tax liability (particularly if you have a high marginal tax rate).



#### - Flexibility

Many providers may offer similar products, but something that is often overlooked is the flexibility of offshore asset allocations allowed within those products. Investigate whether there are limits to offshore asset allocations within products you are considering. While such limits may not be a problem in the short term, markets go through cycles where sentiment towards local and offshore asset allocations change. Limits on offshore asset allocation can reduce an investor's flexibility to move between local and offshore asset allocations over the long term, which can be important as part of a long-term plan to create intergenerational wealth.

## Reach out to a financial adviser

Creating a financial plan that will generate lasting, intergenerational wealth involves many variables and is specific to an individual's unique circumstances and needs. A financial adviser is best positioned to help you construct such a plan and, more importantly, to stick to it.

## WOODMEAD COMMERCIAL PARK: A Premier Hub for Retail and Warehousing Solutions



estled in the bustling Woodmead area of Waterfall City, Woodmead Commercial Park has cemented its place as a strategic business and retail hub, offering mini-warehousing solutions and prime showroom spaces, catering to various industries. Ideally positioned at the intersection of major highways – the M1, N1, and N3 – it provides seamless connectivity to Johannesburg's key areas, making it an attractive location for tenants and shoppers.

## A legacy of excellence and growth

Operating for over 30 years, Woodmead Commercial Park is home to a dynamic mix of tenants. Its longest-standing residents include renowned names like Sanitaryware and Wimpole Street Interiors, a testament to the park's enduring appeal and functionality. Over the years, ownership of the park has changed hands, with various property companies enhancing its infrastructure. Today, it's owned by Benav Properties, who have significantly modernised the space.

At the helm of the park's operations is Lori Barel, the affable and efficient Property Manager. With her approachable style, Barel is a familiar and trusted face, visiting the park regularly and always on hand to assist tenants and visitors. "The park is like a family," she shares. "All tenants are familiar with each other, creating a warm, community-like environment."

#### A diverse tenant mix

Woodmead Commercial Park boasts a vibrant mix of tenants, catering to an array of needs. With 22 businesses currently in operation and a waiting list of prospective tenants, the park's appeal is undeniable. Whether you're in search of retail shopfronts, service centres, or warehouse space, Woodmead Commercial Park has it all.

For tech and entertainment enthusiasts, tenants like ACDC Express Woodmead, Bunker Arms (with its



indoor shooting range), and Marshall Music offer cutting-edge solutions. The automotive sector is well-represented too, with tenants including Landy Zone, Car Service City, Midas, and Solomons Cycles providing specialised services for cars and bikes.

Families and sports lovers can explore A-Zee Baby's World or Tenth Sports, while those with a keen eye for design and décor will find themselves at home with stores like Classic Trading Bathrooms, Sanitaryware, Home To Go, Lotters Pine, and Wimpole Street Interiors. Other standout tenants include Mattress Gallery, Furnmart South Africa, Tile Africa, and Trend Tap & Tile, all catering to a wide range of interior design needs. Rounding off the varied selection are Discount Cash and Carry and National Locksmith, providing practical, value-focused offerings.

#### Safety and convenience first

One of the park's most appreciated features is its easy, hassle-free parking – completely free for visitors. Safety is a priority, with off-site monitoring and on-site security guards ensuring a safe environment. This commitment to convenience and security enhances the overall experience for shoppers and tenants alike.

In addition, visitors can enjoy a small kiosk next to Discount Cash and Carry, offering refreshing drinks and a simple yet satisfying menu – perfect for a quick break while shopping.

## A thriving business community

Woodmead Commercial Park continues to grow and evolve, maintaining its status as a top destination for businesses across various sectors. Its prime location and carefully curated mix of tenants make it a standout commercial space in Waterfall City.

With a rich history and a promising future, Woodmead Commercial Park is more than just a business centre – it's a thriving, close-knit community where tenants and customers feel right at home.

# SUMMERHOLIDAY

he summer holiday season draws near. This is when families go on road trips and take much-needed escapes to holiday destinations.

This summer, it seems as if many families are opting to stay closer to home. The preference is for shorter getaways such as weekend trips to nearby national parks and beach resorts within South Africa, highlighting a shift toward discovering local attractions and embracing the convenience and familiarity of regional travel experiences.

Road trips are gaining in popularity. That's because driving is not only seen as a cost-effective option, it also allows travellers flexibility and control over their itineraries. Road journeys offer a versatile and immersive way to experience the diverse landscape and attractions of our beautiful country.

## Outdoor adventure and nature-based experiences

Summer 2024/25 marks a surge in interest for outdoor adventure and nature-based experiences as travellers seek activities that embrace the great outdoors. There's been a notable increase in searches this summer for the following:

- adventure activities
- luxury safari lodges
- waterworld rides
- scenic train journeys
- hiking trails

This reflects a growing preference for immersive and exhilarating travel experiences. Whether it's exploring national parks, embarking on wildlife experiences or indulging in watersports, this trend highlights a desire to reconnect with nature and pursue thrilling adventures while on holiday.





#### Wellness and self-care

Wellness and self-care travel is becoming increasingly popular as more travellers seek destinations that offer relaxation and rejuvenation. This trend includes wellness retreats, yoga and meditation sessions, spa treatments and holistic health experiences.

Families are prioritising their mental and physical well-being, looking for serene environments where they can disconnect from daily stress and focus on self-care. Examples include luxurious spa resorts and tranquil nature retreats. Destinations like these cater to the needs of people looking to recharge and find balance during their summer holiday.







## Sustainable and eco-friendly travel

Sustainable and eco-friendly travel continues to gain momentum as travellers become more conscious of their environmental impact and the impact of travel on the environment. This trend reflects a growing desire to make environmentally responsible choices, which include selecting green accommodations, using renewable energy sources, participating in conservation activities and reducing waste.

Travellers are seeking destinations that prioritise sustainability, such as eco-lodges, nature reserves and communities committed to preserving natural resources and cultural heritage. By opting for ecofriendly travel options this summer, tourists aim to enjoy their holidays while minimising their carbon footprint and supporting local sustainability efforts.

## Tech-enhanced travel and the use of AI for planning

Tech-enhanced travel is transforming the way people plan and experience their holidays as a growing number of travellers use artificial intelligence (AI) tools. Al-powered platforms provide personalised travel recommendations, streamline booking processes and customise itineraries based on individual preferences and past behaviour.

From virtual tours and augmented reality guides to smart hotel rooms and digital concierge services, technology is enhancing the overall travel experience. Destinations that embrace Al innovations are gaining a competitive edge by offering convenience, efficiency and tailored experiences to their visitors.





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## REMEMBER TO SUPPORT YOUR LOCAL RESTAURANTS WHEN YOU FEEL LIKE A NIGHT OUT! **DEC/JAN RESTAURANT COMPETITION** for our Waterfall City residents

The question for this month's competition: What African art form is depicted on the stairs of Mall of Africa?

Please email your answer along with your full name, your cell number, your residential development name and your stand or apartment number, detailing 'Waterfall City Restaurant Competition' in the subject line, to: competitions@eiapublishing.co.za. The winner will receive a R500 meal voucher from one of our participating restaurants.

#### **Terms and Conditions:**

- 1. Vouchers cannot be exchanged for cash. 2. Portions of the monetary value of the voucher
- cannot be refunded as "change". 3. Bookings need to be made in advance with the restaurant detailed on the voucher.
- 4. Service charges/gratuities are not included,
- regardless of any balance left over after the meal. 5. Vouchers will be numbered. Please provide your voucher number when you make your reservation.
- 6. The competition is open to all Waterfall City residents over the age of 18.
- 7. Indemnity: The publishers, Waterfall City and any other associated parties are not responsible for the fulfilment of the service from the restaurant once the prize has been awarded. 8. The winner will be notified by email.



#### CONGRATULATIONS TO: Christina Leeuw, our November winner of a R500 voucher.





#### Waterfall City Classifieds

#### MEDICAL SERVICES

#### **AUDIOLOGY/HEARING**

Hearcare Waterfall Hearing 011 304 7920 and Balance Clinic Free hearing screenings. Home visits in Waterfall

City estates. Rooms: Waterfall City Netcare Hospital. www.hearcare.co.za

#### **MENTAL HEALTH**

#### J.A THERAPY 079 520 0982 J.A Therapy provides personalised remedial therapy, tutoring, and clinical psychology services, focusing on enhancing learning and mental well-being. Visit www.jatherapy.co.za or email info@jatherapy.co.za

#### **OCCUPATIONAL HEALTH PRACTITIONER**

**Occupational Health Medical** 082 862 7892 Screening (Red tickets) and Travel Clinic Address: 181 Bekker Road, Vorna Valley, Midrand. Booking is essential: midrandkohc@krielhealthcentre.co.za

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#### **GENERAL SERVICES**

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#### Clean My Space ZA

076 251 2263 We are a Domestic Cleaning Service offering peace of mind to homeowners. We exist to ensure that household chores do not interrupt your already busy calendar. Book us daily, weekly or monthly on our website: www.cleanmyspaceza.co.za, or WhatsApp 076 251 2263. If you prefer to speak to a human, call us on 076 251 2263. Clean My Space ZA is based in Kyalami and services the Waterfall City and Kyalami areas.

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#### **PET & HOME SITTERS**

Happy at Home 082 335 5096 An elderly couple with several years of experience will care for your precious pets in the security of your home. We have contactable references (Dainfern, Kyalami Estates, Fourways Gardens, Waterford Estate etc). Henry and Deidre Email: deidredevine8@gmail.com

#### **Pet/Home Sitter**

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#### **SPEECH & LANGUAGE THERAPIST**

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#### **TYRES**

Supa Quick Kyalami Boulevard

#### HOME SERVICES, BUILDING & MAINTENANCE, **APPLIANCE REPAIRS**

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Nontombi or email: jay@tcfkramervi	lle.co.za	

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Mark	082 789 7916
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spares, including pool pumps	. Contact via email:
peter@crewcut.co.za or mark@	@crewcut.co.za

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#### MAINTENANCE

Waterfall Maintenance Guy 082 569 3962 Have you been neglecting your home maintenance? We are fully operational for garden services to painting, paving, tiling, plumbing etc. Call Udesh for excellent prices, professional service and advice. Email: udesh@waterfallmg.co.za, or visit www.waterfallmg.co.za for more info.

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#### **REFUSE REMOVAL**

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## Waterfall City Contacts

		Contact	
Capacity	Name	Number	Email
CEO - Waterfall Country Estate and Waterfall Village	Kenneth Gaynor	010 591 4671	kenneth@waterfallcountry.co.za
Deputy Estate Manager - Waterfall Equestrian Estate	Jason Booysen	066 205 5028	jason@waterfallequestrian.co.za
Estate General Manager - Waterfall Hills Mature Lifestyle Estate	Shae Braithwaite	081 810 0770	shae@whra.co.za
Estate Manager - Waterfall Valley Mature Lifestyle Estate	Eugene van der Merwe	064 958 7091	estatemanager@waterfallvalley.co.za
Property Manager - The Polofields, Waterfall	Wian van Rooyen	060 759 1580	estatemanager@polofieldswaterfall.co.za
Property Manager - Kikuyu, Waterfall	Sean de Barry	068 199 8553	estatemanager1@kikuyuwaterfall.co.za
Property Manager - Munyaka, Waterfall	Courtney Johnson	066 595 1525	munyakaem@munyakawaterfall.co.za
Property Manager - Ellipse, Waterfall	Karmen Richards	081 482 7831	estatemanager@waterfallellipse.co.za
Property Manager - Waterfall View	Anita Granger	071 595 8167	anita@elgaru.co.za
Security Manager	Shawn Benningfield	076 144 8197	shawn@waterfall.co.za
Sustainability Manager	Ruan Spies	060 966 4211	ruan@waterfall.co.za
Attacq Leasing	Justin Smith Lunga Sikutshwa	082 362 0800 083 200 2576	justin@attacq.co.za lunga@attacq.co.za



DEDICATED WATERFALL CITY SERVICES		
Fire Ops Waterfall City	083 622 6026	
Netcare 911 Emergency Medical Services Waterfall City	010 209 8365	

PETS & ANIMAL RESCUE				
Animals in Distress	011 466 0261			
Midrand Veterinary Hospital	011 315 1575			
SPCA	011 265 9935			
SPCA Midrand Emergency	083 441 1564			
Sunninghill Village Vet	011 803 1221			

OTHER SERVICES				
Ambulance/Fire	10177			
Ambulance/Fire/Metro Police	011 375 5911			
Ambulance/Fire Midrand	011 847 4600			
Carstenhof Clinic	011 655 5500			
Crime Stop	086 001 0111			
Midrand Trauma Support	076 979 9017			
Netcare Emergency/Ambulance	082 911			
Netcare Sunninghill Hospital	011 806 1500			
Netcare Waterfall City Hospital	011 304 6600			
Police/Flying Squad	10111			
Police Midrand	011 347 1600			

#### Waterfall City Resale Agent Panel

#### WATERFALL COUNTRY AND COUNTRY VILLAGE ESTATES ALLEGIANCE PROPERTIES

Blaine Bennett blaineb@allegiancesoma.co.za 062 854 0180

#### BOTHMA & CO REAL ESTATE Vicky-Lee Coffen vickylee@bothmandco.com 061 615 3248

BYRON THOMAS PROPERTIES Megan O'Donovan megan@btproperties.co.za 072 969 2428

#### CANDID PROPERTIES Elias Johan Ndlovu (Jabu) jabu@candidproperties.net 079 134 2733

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#### **CHAS EVERITT SANDTON**

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#### **CENTURY/WATERFALL REAL ESTATE**

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